Municipal COVID-19 Survey #6:

Public Access to Town/City/Borough Halls and Planned Closures

Questions:

1) Is the Town/City/Borough Hall open fully to the public at this time?

2) Are there any planned closures in response to the pandemic?

3) Are there any restrictions on public access?

4) Other information.

Responses are current as of January 4, 2020. Some information may be out-of-date.

TOWN OF COLCHESTER

1) Town Hall is closed to the public. Requests handled curb-side or in the lobby.
2) Considering restrictions for the Library. Senior Center has been closed since March.
3) Senior Center is closed; programming held over Zoom and food bank uses curb-side pick-up.
4) Some employees are working from home and departments stagger personnel hours. All meetings are remote.

TOWN OF EAST LYME

1) Town Hall is open by appointment only.
2) None at this time, but considering closure of Town Hall depending on local case statistics.
3) Transfer station fully open but attendants will not help move items. No public access to Library (curb-side pickup), Senior Center, or Community Center.

TOWN OF FRANKLIN

1) Open to the public with restrictions.
2) None.
3) Locked door with remote control, one person at a time, one-way entrance/exit, temperature taken and contract tracing survey administered.
4) 60% of staff working from home. Single-person vehicle occupancy. Masks and social distance rules apply.

TOWN OF GRISWOLD

1) Town Hall is open by appointment only.
2) None.
3) Open by appointment only. No other restrictions.
4) All appointment entries are documented (name, date, purpose, temperature, and contact number) and visitors have their temperature taken at entry.

CITY OF GROTON

1) City Hall is open to the public from 9:00 am - 3:00 pm, Monday, Tuesday, and Thursday.
2) None at this time, but working with Ledge Light Health District on future determinations.
3) Appointments are encouraged. A greeter meets the public upon entry, administers a screening questionnaire, then directs people to their destination.
4) The City maintains full levels of public service and support functions. Staff hours are flexible and work-from-home is allowed where possible.

TOWN OF GROTON

1) Town Hall is open by appointment only.
2) Town facilities are planned to be fully opened beginning 1/11.
3) Transfer station fully open but attendants will not help move items. No public access to Library (curb-side pickup), Senior Center, or Community Center.

TOWN OF LEDYARD

1) Town Hall is open to the public.
2) Town is monitoring the case numbers and may consider closing in the near future.
3) None.
4) Masks required when not in individual offices. HEPA filters installed in high-traffic areas.

TOWN OF LISBON

1) Town Hall is closed to the public.
2) None.
3) Town Hall staff meets with the public outside.
4) Masks required indoors by Town Hall staff.

CITY OF NEW LONDON

1) City Hall is closed to the public. All offices are staffed.
2) The current arrangement is planned to continue for the foreseeable future.
3) No public access. Arrangements are made (e.g.: drive-up window) to handle public business.

TOWN OF NORTH STONINGTON

1) Town Hall is open by appointment only.
2) None.
3) Public must call Town Hall ahead of time.

CITY OF NORWICH

1) City Hall and annexes are open by appointment only.
2) None at this time. City plans to keep restrictions in place due to expected surge after holiday season.
3) Security greets visitors and administers a screening questionnaire.

TOWN OF PRESTON

1) Town Hall is open by appointment only, if request cannot be accommodated by mail or dropbox.
2) None.

TOWN OF SALEM

1) Town Hall is open by appointment only. Requests also accommodated by outdoor drop-box.
2) None.
3) Town Clerk vault is closed to the public. Document search is free online.
4) Transfer station operating normally. Library is closed to public and fills request curb-side.

TOWN OF SPRAGUE

1) Town Hall is open to the public, with most departments requiring appointments.

2) None at this time. Town will make decisions based on available case data.
3) Water and sewer and Tax Collector's offices do not require appointment.
4) The library is open to the public, with a capacity limit.

TOWN OF STONINGTON

1) Town Hall is open by appointment only.
2) Public restrictions are planned to continue through January 11 and are reevaluated on a weekly basis.
3) Public is encouraged to use on-line means or dropbox to handle requests.
4) Hand sanitizer available at entrance. Town Hall employees consulted prior to Thanksgiving regarding needed changes to policies, PPE needs.

TOWN OF WATERFORD

1) Town Hall is open by appointment only.
2) None at this time and no current plan for lifting restrictions, but working with Ledge Light Health District on future determinations.
3) Transfer station fully open. No public access to Library (curb-side pickup), Senior Center, or Community Center.
4) Senior and Community Center hold virtual classes/activities. Town government and Board of Education are working together to coordinate openings and closures.

Member Municipalities: Bozrah * Colchester * East Lyme * Franklin * Griswold * Borough of Jewett City * City of Groton * Town of Groton * Lebanon * Ledyard * Lisbon * Montville * New London * North Stonington * Norwich * Preston * Salem * Sprague * Stonington * Stonington Borough * Waterford * Windham

If language assistance is needed, please contact SCCOG at 860-889-2324, office@seccog.org
Si necesita asistencia lingüística, por favor comuníquese a 860-889-2324, office@seccog.org.
如果您需要语言帮助，请致电860-889-2324或发送电子邮件至 office@seccog.org.